

2026 PIPELINE EMERGENCY QUICK REFERENCE GUIDE - KPA



EMERGENCY CONTACT LIST

COMPANY	EMERGENCY NUMBER	COMPANY	EMERGENCY NUMBER
Atmos Energy.....	1-866-322-8667	Flint Hills Area Natural Gas Operators (City of Osage City).....	1-785-528-3714
Black Hills Energy	1-800-694-8989	Flint Hills Area Natural Gas Operators (City of Reading).....	1-620-699-3870
Bradken Atchison	911	Futamura	1-785-215-2755
Cardinal Glass Industries.....	1-913-592-6100	Gary Climate Solutions, LLC	1-620-275-9055
CHS McPherson Refinery Inc. Pipeline.....	1-844-721-6611	Great Salt Plains Pipeline, LLC	1-866-219-0015
City of Augusta.....	1-316-775-4527	HF Sinclair Midstream.....	1-877-748-4464
City of Chanute	1-620-431-5270	Jamestown Municipal Gas	1-785-614-4806
City of Lyons.....	1-800-694-8989	Jayhawk Pipeline, L.L.C.	1-888-542-9575
City of Topeka.....	1-618-392-5502	Kansas Gas Service	1-888-482-4950
Coffeyville Resources Crude Transportation, LLC	1-800-982-4112	Kaw Pipe Line Company.....	1-888-542-9575
Coffeyville Resources LLC.....	1-618-392-5502	Kinder Morgan (Cheyenne Plains Gas Pipeline Company, LLC)	1-877-712-2288
DCP Operating Company, LP	1-888-204-1781	Kinder Morgan (Colorado Interstate Gas Company, L.L.C.)	1-877-712-2288
Enable	1-800-474-1954	KPC Pipeline, LLC	1-800-467-2751
Enbridge / Platte Pipe Line Company.....	1-800-858-5253	Merit Energy Company	1-800-735-1212
Energy Transfer (NGL)	1-877-839-7473	Midwest Energy, Inc.	1-800-222-3121
Energy Transfer (Crude)	1-800-753-5531	Northern Natural Gas Company	1-888-367-6671
Energy Transfer Natural Gas	1-800-375-5702	NuStar Pipeline Operating Partnership L.P.....	1-800-759-0033
or	1-877-404-2730	Panhandle Eastern Pipe Line	1-800-225-3913
Enterprise Products Operating LLC.....	1-888-883-6308	Phillips 66 Pipeline LLC	1-877-267-2290
Evergy	1-816-654-1499	Plains Pipeline, L.P.	1-800-708-5071
Evonik.....	1-316-522-8181	Purefield Ingredients	1-618-392-5502
Flint Hills Area Natural Gas Operators (City of Alma)	1-785-765-3323	Scout Energy Management, LLC.....	1-866-645-3511
Flint Hills Area Natural Gas Operators (City of Auburn)	1-785-357-8095	Tallgrass (Pony Express Pipeline)	1-855-220-1762
Flint Hills Area Natural Gas Operators (City of Burlingame)	1-785-654-3431	Tallgrass (Rockies Express Pipeline)	1-877-436-2253
Flint Hills Area Natural Gas Operators (City of Eskridge)	1-785-765-3323	Tallgrass (Tallgrass Interstate Gas Transmission)	1-888-763-3690
Flint Hills Area Natural Gas Operators (City of Harveyville).....	1-785-765-3323	Targa Pipeline Mid-Continent (West OK) LLC	1-800-722-7098
Flint Hills Area Natural Gas Operators (City of Havensville).....	1-785-456-5427	Tumbleweed Midstream, LLC	1-719-767-8700
Flint Hills Area Natural Gas Operators (City of McFarland)	1-785-456-4056		

To learn more about your local pipeline operators, please visit kpa-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area.
Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

COMPANY	PHONE NUMBER
Kansas One-Call Center	811
Kansas Corporation Commission Abandoned Wells (Primary).....	1-316-337-6035
Kansas Corporation Commission Abandoned Wells (After Hours)	1-316-722-8955

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INCIDENT RESPONSE

- ☐ Always approach from upwind/uphill/upstream and park vehicle a safe distance away/if vehicle stalls – DO NOT attempt to restart
- ☐ Gather information/establish incident command/identify command structure
- ☐ Initiate communications with pipeline/gas company representative ASAP
- ☐ Control/deny entry: vehicle, boat, train, aircraft, foot traffic, media – refer all media questions to pipeline Public Information Officers (PIOs)

RISK CONSIDERATIONS

- ☐ Type/volume/pressure/location/geography of product
- ☐ Environmental factors – wind, fog, temperature, humidity
- ☐ Other utility emergencies

LEAK CONSIDERATIONS

- ☐ Black, dark brown or clear liquids/dirt blowing into air/peculiar odors/dead insects around gas line/dead vegetation
- ☐ Rainbow sheen on the water/mud or water bubbling up/frozen area on ground/frozen area around gas meter
- ☐ Sight, sound, smell – indicators vary depending on product

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- ☐ Product transported
- ☐ Name of the pipeline operator
- ☐ Operator's emergency number



PRODUCT HAZARDS AND CHARACTERISTICS

Petroleum (flow rate can be hundreds of thousands of gallons per hour) **TYPE 1**

- ☐ Flammable range may be found anywhere within the hot zone
- ☐ H2S can be a by-product of crude oil

Type 1 Products	Flash Point	Ignition Temperature
Crude Oil	25 °F	varies
Diesel Fuel	155 °F	varies
Gasoline	- 45 °F	600 °F
Jet Fuel	100 °F	410 °F
Kerosene	120 °F	425 °F

Natural Gas (flow rate can be hundreds of thousands of cubic feet per hour) **TYPE 2**

- ☐ Flammable range may be found anywhere within the hot zone between 4% and 15%
- ☐ Rises and dissipates relatively quickly
- ☐ H2S can be a by-product of natural gas – PPM = PARTS PER MILLION
 - 0.02 PPM Odor threshold
 - 10.0 PPM Eye irritation
 - 100 PPM Headache, dizziness, coughing, vomiting
 - 200-300 PPM Respiratory inflammation within 1 hour of exposure
 - 500-700 PPM Loss of consciousness/possible death in 30-60 min.
 - 700-900 PPM Rapid loss of consciousness; death possible
 - Over 1000 PPM Unconsciousness in seconds; death in minutes
- ☐ Incomplete combustion of natural gas may release carbon monoxide
- ☐ Storage facilities may be present around populated areas/ can be depleted production facilities or underground caverns
- ☐ Gas travel may be outside the containment vessel along the natural space between the pipe and soil
- ☐ Lower/Upper Explosive Limit depends on characteristics of gas (SDS)

Type 2 Products	Flash Point	Ignition Temperature
Natural Gas	-370 °F	900 °F

Propane, Butane and Other Similar Products - **TYPE 3**

(*e.g. Carbon Dioxide / Anhydrous Ammonia)

- ☐ Flammable range may be found anywhere within the hot zone
- ☐ Products cool rapidly to sub-zero temperatures once outside the containment vessel
- ☐ Vapor clouds may be white or clear

Type 3 Products	Flash Point	Ignition Temperature
Propane	- 150 °F	920-1120 °F
Butane	- 60 °F	725-850 °F
Anhydrous Ammonia	- 51 °F	1204-1560 °F

- * Caustic - Can freeze/burn skin
- * Expands Rapidly
- * Liquid to a fog gas state!

